



Alpha CRC and Worx: a proprietary solution for workflow management

Introduction

Alpha CRC has developed a proprietary project and process management tool which is particularly suited for use in localization workflow management. Developed within Alpha after an acquisition, Alpha uses this tool both internally and provides it externally as a service to clients.

How it works

Worx enables users to better manage workflows through three dedicated entry points: a Client Portal, a Supplier Portal and a Management Portal. By streamlining the User Experience (UX) for different users, the tool is intuitive to use while making it easy to keep track of all critical information.

Worx also provides customizable templates which can then be standardized for different clients and categories. When working across multiple languages, this helps to streamline processes (saving time) and ensure consistency across projects (improving quality).

Development and support functions for Worx

There is a dedicated development team at Alpha CRC to continually improve the Worx tool and provide support to clients using it.

The quality assurance team at Worx has developed the processes and test-cases to cover legacy features, new features, regression, integration and performance. It also provides support to clients using the Worx tool externally.

The future of Worx

The team has recently started the implementation of a new version of the product using new technologies. As part of this, the QA team started the implementation of automation testing to test the API part of the new product.